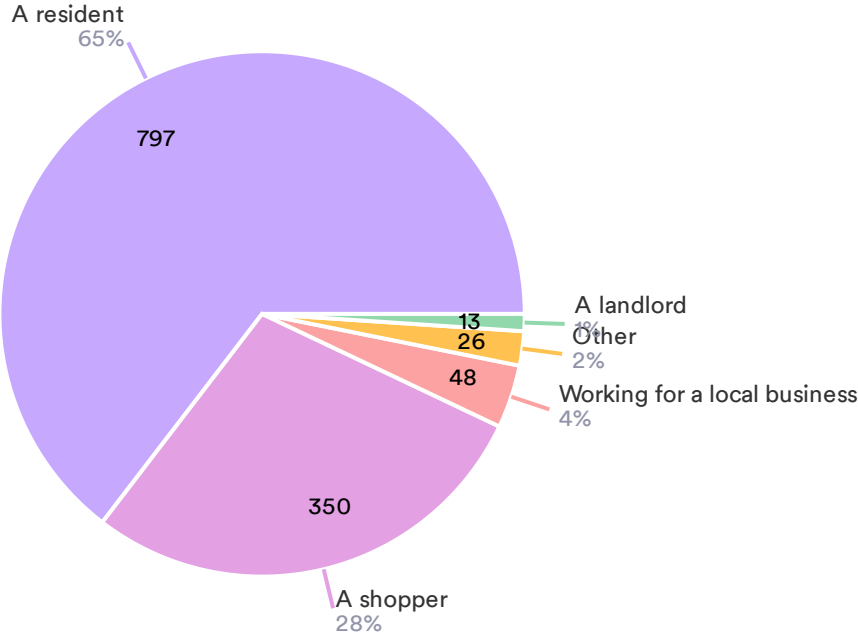


Customer Survey Parking Services

Customer Survey Parking Services

In what capacity are you responding to this consultation? (please tick all that apply)

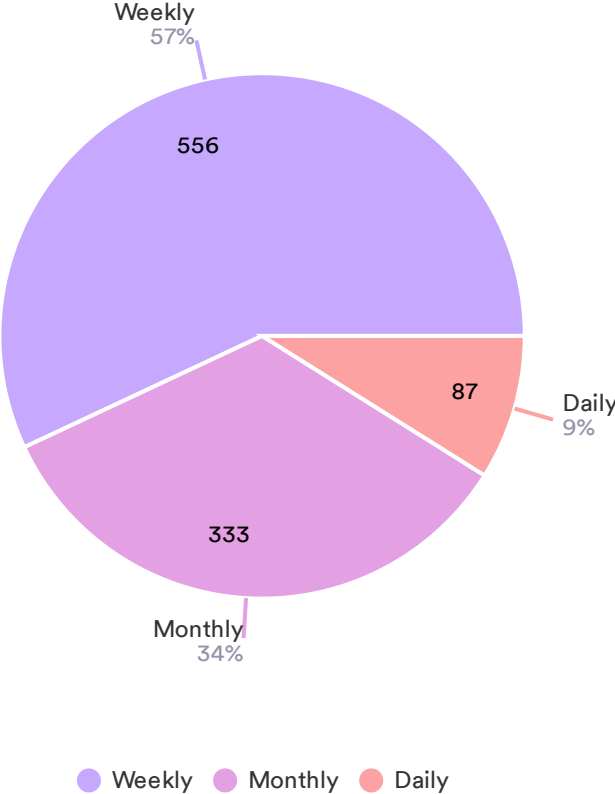
1234 Responses



● A resident ● A shopper ● Working for a local business ● Other ● A landlord

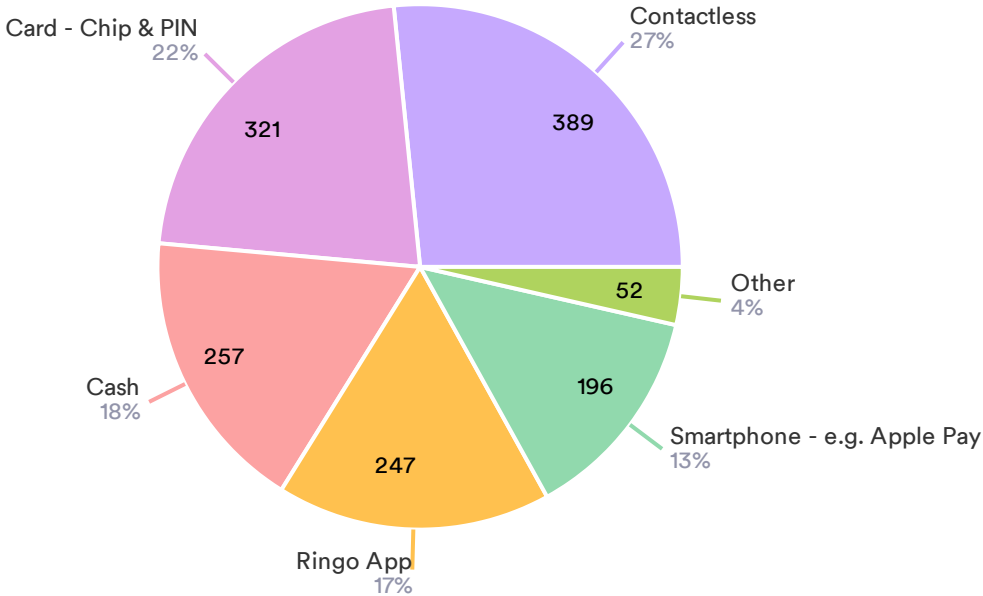
How often do you use council-owned car parks within Surrey Heath?

976 Responses



What is your preferred method of payment?

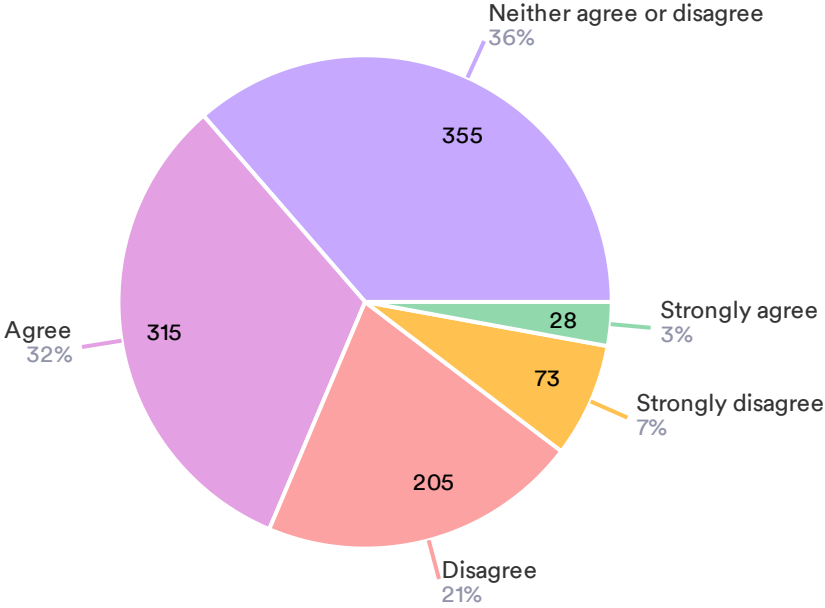
1462 Responses



● Contactless ● Card - Chip & PIN ● Cash ● Ringo App ● Smartphone - e.g. Apple Pay ● Other

How strongly do you agree or disagree with the following statement: 'The council-owned car parks that I use are in a good condition and well maintained'

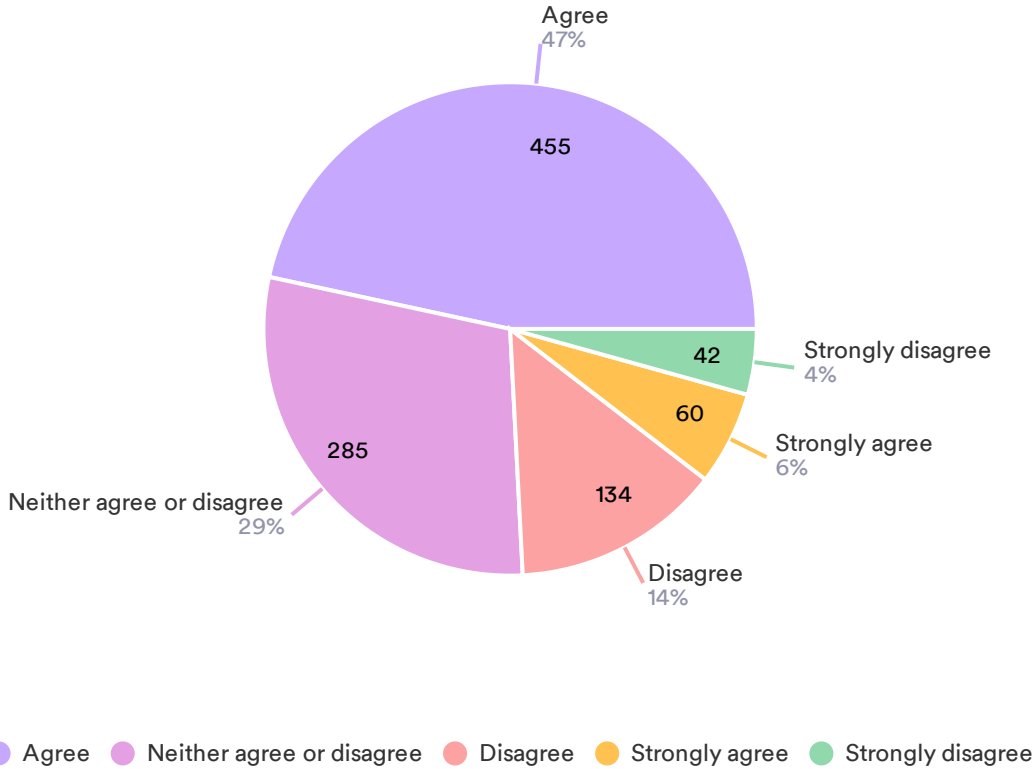
976 Responses



● Neither agree or disagree ● Agree ● Disagree ● Strongly disagree ● Strongly agree

How strongly do you agree or disagree with the following statement: 'I am satisfied with the availability of council-owned car park spaces in my vicinity'

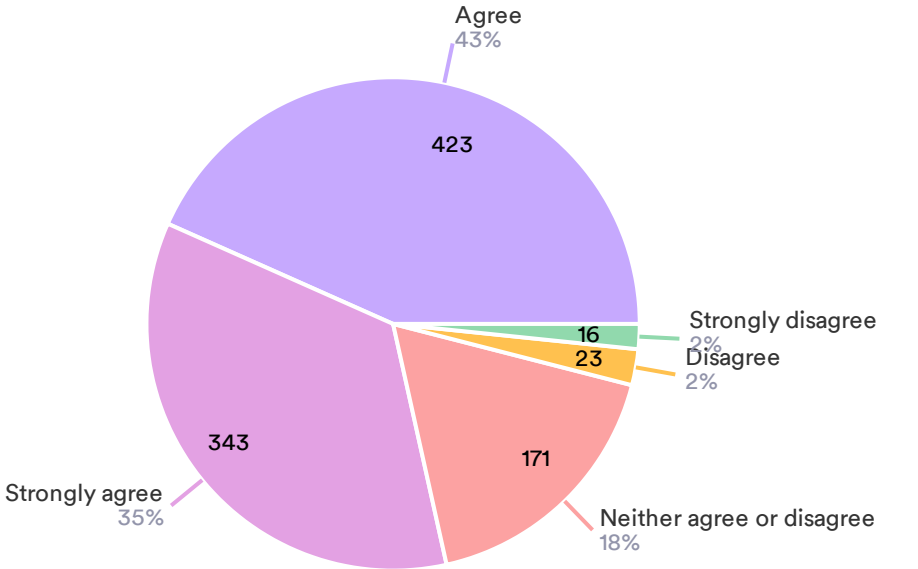
976 Responses



Customer Survey Parking Services

How strongly do you agree or disagree with the following statement: 'Having council-owned car parks in the proximity of my destination is important to me'

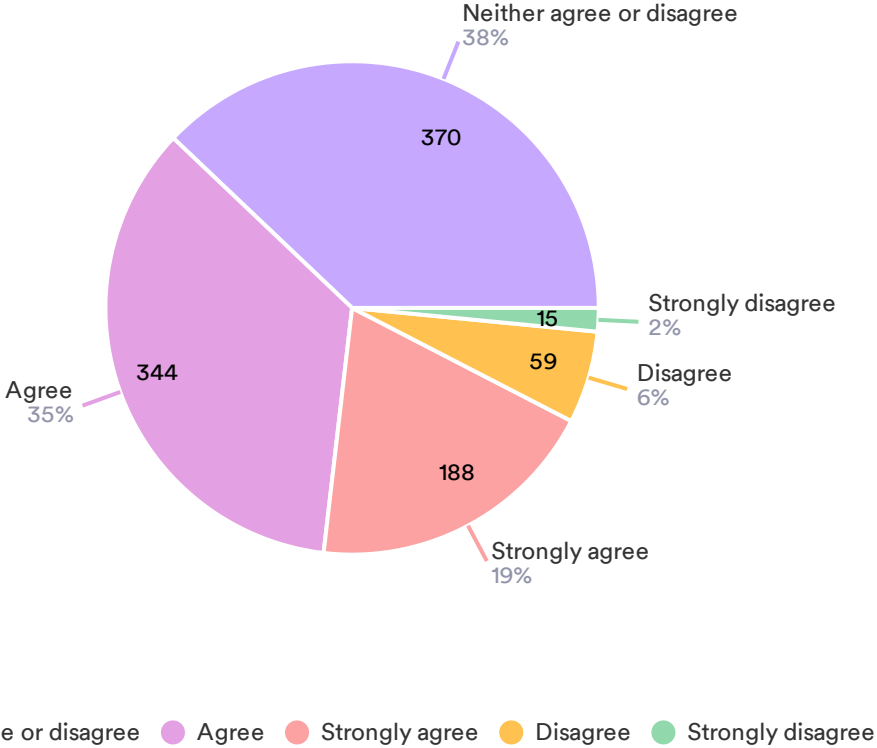
976 Responses



● Agree ● Strongly agree ● Neither agree or disagree ● Disagree ● Strongly disagree

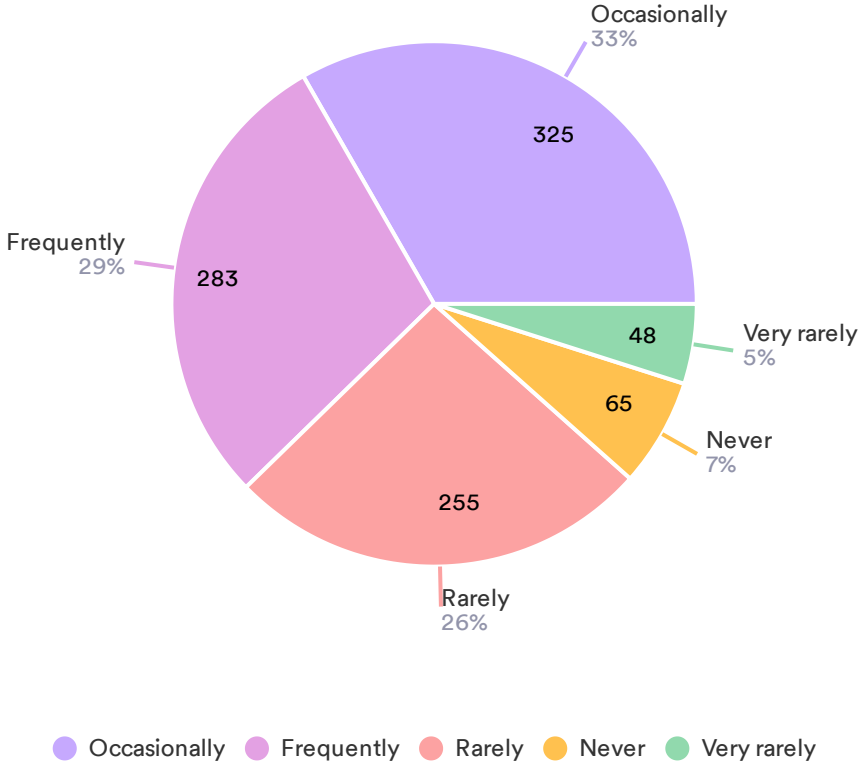
How strongly do you agree or disagree with the following statement: 'I would prefer more secure car park options, for example, more CCTV and Help Points'

976 Responses



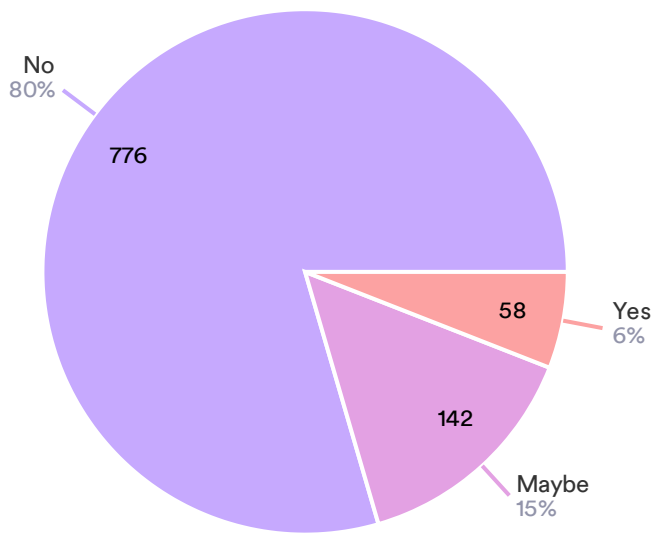
How often do you experience difficulty finding an off-street parking space?

976 Responses



Would you be willing to pay a slightly higher fee within council-owned car parks if it meant improved facilities and services?

976 Responses



● No ● Maybe ● Yes

Thank You!

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